

# Life & Annuity Program

## Getting Starting with Life & Annuity Training and Resources

### Purpose

Use this as a guide to reference all the various resources available to obtain a better understanding of the Life & Annuity ACORD Standards and best practices.

### General Resources

**Life & Annuity Resources** are available to ACORD members who have acord.org credentials. These include:

- XML and EDI Standards Specifications and Documentation
- XML Transaction Specifications and Implementation Guides
- Fact Sheets
- The Standardized Life Application

### Standards Online

ACORD L&A members also have access to the corresponding online applications. **Click here** to access these online resources via your acord.org credentials.

- Standards Online Help File
- Standards Knowledge Base: Includes links to the training videos mentioned below as well as other resources such as articles, how-to tips, FAQs, and best practices. This is a living resource that is frequently updated to include new topics as they arise.

### Member Training

- **Click here** to access the following categories of member training materials:

- General ACORD Information
- ACORD Standards Information
- Standards & Architecture Orientation Sessions
- ACORD Standards Training Materials
- Conference Session Archives

#### Standards Training Materials



Are free to download for all  
ACORD members.



ACORD  
Life & Annuity Data  
Standards Applications

### ACORD Service Desk

- Questions for ACORD Staff can be directed to the **ACORD Service Desk** or to [Standards@acord.org](mailto:Standards@acord.org).

### Training Videos

- Below is an outline of the training videos currently available. These are each about 30-60 minutes in length. New videos are added frequently.
  - General Training
    - ACORD Life & Annuity Resources Overview
    - Life & Annuity Data Model Basics
    - ACORD Life & Annuity Standard Enhancement Process
  - Line of Business Specific
    - [Life & Annuity - Annuity Modeling Webinar](#)
    - [Life & Annuity - Life Modeling Webinar](#)
  - Special Topics
    - [Life & Annuity Special Modeling Alternatives](#)
    - [Life & Annuity Inforce Transactions](#)
    - [Life & Annuity Producer Transactions](#)
    - [Life & Annuity Model-Centric Approach for Investments](#)