

The cover features a dark blue background with a large, glowing white circular graphic composed of three overlapping rings. At the bottom, a stylized globe is rendered in a grid of white dots. The text is centered within the circular graphic.

ACORD®

**MEMBER
REPORT**

2021

Letter from the CEO

In 2021, we continued to see unprecedented challenges and opportunities for the global insurance industry and the world at large. Throughout this time of profound change, ACORD has been evolving alongside the insurance community, as we have for the past 50 years.

One of our key areas of focus in 2021 was our ongoing prioritization of the rapid digital transformation occurring in the industry. Though the digitization of insurance has been an inevitability, the pandemic served as an accelerant and an inflection point. Stakeholders were compelled to invest in and interact through these digital channels, regardless of their previous stage of technological maturity. Now these digital capabilities are expected by consumers and trading partners, embedded in business processes, and essential to our future.

Our annual ACORD Digital Maturity Study, available to members as part of our portfolio of strategic reports and thought leadership materials, underscores this reality. The last several annual studies revealed the need for insurance stakeholders to embrace technological transformation.

ACORD has worked to support the industry and this transformation. Over the last year, we released dozens of updates and enhancements to our Next-Generation Digital Standards. ACORD's digital standards saw significant growth in their implementation across all lines of business. Through the ACORD Solutions Group and our vendor partner community, we have developed best-in-class solutions for standardized global data exchange. In 2022, we will continue our efforts to help members achieve higher levels of digital maturity and drive industry-wide progress. ACORD standards, solutions, and assets will continue to reflect the needs of our rapidly changing industry.

Our industry is also in the midst of significant challenges and opportunities in its ongoing need for talent. As a new generation enters the workforce and over 25% of current professionals approach retirement, the industry must be intentional about attracting, acquiring, and retaining the best colleagues.

ACORD supported incoming and prospective insurance professionals through multiple avenues in 2021. Through the ACORD Insurance Technology Career Center, student outreach, and educational partnerships, we have directly supported the finding and training of the next generation of professionals. Looking ahead, we are excited to further engage with emerging leaders as they shape the future of insurance.

Now in our sixth decade, ACORD remains positioned for relevance, growth, and impact. With more than 36,000 participating organizations and over 100 countries served, ACORD continues to reach new and established industry stakeholders across the globe with our standards, solutions, and assets.

Our members are at the core of these achievements. Your dedication and participation in our mission are crucial to helping us prioritize industry needs and fulfill our mission. We thank you for the opportunity to support the insurance community, and in our next half century remain committed to delivering value to the industry and, most importantly, our members.



A handwritten signature in black ink, appearing to read "Bill Pieroni".

Bill Pieroni
President and CEO, ACORD



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Standards & Membership

Membership

In 2021, ACORD added more than 100 new members, expanding our reach in existing geographies and developing relationships in new markets. We also furthered relationships with current members through training sessions, as well as new standards and thought leadership assets made available exclusively to our members.

ACORD held more than two dozen webinars and over 70 training events over the course of 2021, expanding our members' knowledge of ACORD Standards and assets usage and implementation across all lines of business. This, along with a growing number of participants in ACORD Solutions Group's Licensed Integrator Partner program for solution providers, has exposed dozens of stakeholders across multiple geographies, lines of business, and organization types to the benefits of next-generation standardized data exchange.

ACORD also continued to protect its members' investment in our industry-owned intellectual property, while making it more accessible to the ACORD community across the globe. This included not only ACORD Standards and Reference Architecture assets, but also our industry research, ACORD Certified Expert training material, and member-discounted, industry-owned solutions.

Next-Generation Digital Standards

A high priority remains the continuing development of the ACORD Next-Generation Digital Standards, providing lightweight, technology-agnostic Standards for use in fine-grained transactions, such as microservices and RESTful APIs.

This year saw tremendous growth in NGDS usage and implementation. We updated 51 existing user stories, and added 55 new user stories and over 1,000 entities/attributes to the Standard.

In 2021, we collaborated with multiple organizations to develop standards for critical business processes and business domains including Fund Transfers, Loss Run Reporting, Client Risk Data, Proof of Insurance, Life Secondary Marketplace Transactions, Fund Member Coverage, Surety Bonds, and Commercial Insurance Applications. We also used the NGDS components as a basis for creating internal organization frameworks.

The Next-Generation Digital Standards community was responsible for defining best practices for API security concerns, code list implementations, deprecation/deletion processes, and overall naming conventions to be used in conjunction with the Standard. The NGDS user stories cover all domains (P&C, L&A, GRLC, AML, and Cross-Domain) and will continue to expand in 2022 and beyond.

Property & Casualty

This year saw 35 Standards Enhancement requests for the Property and Casualty XML and AL3 Standards, resulting in a total of 1,863 updates, including additions and updates to codes, data elements, and the Help Documentation. Two CSIO P&C XML releases were also made, comprised of 180 Standards Enhancement requests, resulting in 536 counts of individual changes implemented.

The Standards team continues to seek enhancements to the standards development process and tooling in order to increase efficiency and ensure we continue to deliver value to our members. In 2021, this included a new annual release cadence for P&C XML and AL3 Standards that is more streamlined, as well as better aligned with processes followed by other domains.

The ACORD P&C Community was also responsible for several contributions to the cross-program Next-Generation Digital Standards, including business cases focusing on surety, commercial applications, claims payments, driver/vehicle update requests, and loss run reports. We also continued to map the NGDS data requirements to the P&C XML and AL3 Standards to facilitate transition and compatibility between partners and systems using different ACORD assets.

Life & Annuity

The Life and Annuity community continued to enhance both the XML and DTCC EDI Standards, which resulted in two releases and the approval of 58 Standard Enhancement requests. The XML release included key enhancements originating from collaborative efforts within the DTCC and IRI communities, utilizing the ACORD Standard Enhancement Review Group (SERG) as an intermediary to address modeling questions and best practices for the SECURE Act, Registered Index-Linked Annuities (RILAs), Digital Payments, and Required Minimum Distributions (RMDs).

The L&A program delivered two new user-friendly assets to improve member engagement and expand implementation resources. The L&A Online Help File supports the implementation of the L&A XML Standards and enables members to access this valuable resource anywhere. At the request of the L&A Program Advisory Council, fact sheets were also developed to offer a quick reference that provides a high-level business overview for relevant transactions and forms. Eight fact sheets were included in the initial launch in 2021 and additional fact sheets will be published in 2022.

The L&A community also continues to contribute toward the ACORD Next-Generation Digital Standards (NGDS) through user story donations and increased engagement with the launching of the Electronic Health Records subgroup.

Asia-Pacific

This year, the Asia-Pacific General Insurance program continued enhancing the Claims Lodgment API by introducing JSON schema and the UML representation of the data model in the XML Standard v1.4.0. The community has been engaging the Insurance Council of Australia (ICA), a representative body of the Australian General Insurance industry, to explore the opportunities for standards enhancements by aligning with the claims initiatives in the industry.

Additional capabilities were also built into the ACORD AUNZ Life XML Standard v1.6.0. The community has been engaging with the Association of Superannuation Funds of Australia (ASFA), the policy, research, and advocacy body of Australia's superannuation industry, to investigate opportunities for standards enhancements in superannuation funds and complaints reporting.

Global Reinsurance & Large Commercial

The ACORD Global Reinsurance and Large Commercial (GRLC) team continued to support the international (re)insurance community through several initiatives in 2021.

In September, ACORD announced the expansion of its GRLC Data Standards to include new standards for electronic placing. Reinsurers can leverage these standards to adopt advanced electronic placement processes, from submission to bind. The ePlacing Standards were developed in collaboration with the Ruschlikon community, as part of the shared goal of enabling smart end-to-end processing across the reinsurance value chain. The initial release of the ePlacing Implementation Toolkit included several new assets including an implementation guide, clarification documents for Commissions and Loss Participation, an updated Code Manual and Data Dictionary, and tools for verifying ePlacing messaging capability using the ACORD Test Harness.

Additionally, Ruschlikon Global Implementation Groups have been active in supporting the adoption of ACORD GRLC Standards across the industry, with message volumes for 2021 showing a significant increase year-on-year. The ACORD GRLC team also worked alongside Ruschlikon to host several webinars to increase the visibility of GRLC Standards, and will continue to do so in 2022.

ACORD Forms

Throughout 2021, the ACORD Forms library was revised to ensure compliance with regulations, reflect member input, and ensure alignment with the current ACORD Data Standards. ACORD made over 1,200 changes to our Forms Library, releasing 21 new Forms, and 31 revised and enhanced Forms. New Forms were released in response to Washington State's ban of credit information, which has subsequently been overturned by Washington's courts. The Maine Motor Vehicle Insurance Identification Card was revised, and a temporary Maine Motor Vehicle Insurance Identification Card was added to the Forms library. Life and Annuity also made preparations to launch a project to develop Standardized Life Insurance Applications.

Reference Architecture

In 2021, ACORD released significant updates to the three data-related facets of the Reference Architecture: the Data Model, Business Glossary, and Information Model, with changes synchronized across all three models. Highlights of some of the changes include adding new types of reinsurance contracts, such as the concept of Industry Loss Warranties (ILWs), and the introduction of new concepts and subclasses within the Claims area. The new release of the Business Glossary had 623 additional insurance terms and definitions, bringing the total of terms defined to 5,974.

ACORD also delivered an update to the Capability Model, which was enhanced to incorporate member contributions and feedback. Updates include the addition of 129 new low-level capabilities across several domains.

In 2022, the ACORD Reference Architecture team will continue to enhance the data-related facets based on donations from members and recent updates to the Messaging Standards. An updated version of the ACORD Product Model is slated for release in 2022, extending its usage to additional lines of business.



**Research &
Thought Leadership**

Research Studies

The ACORD R&D department conducted a wide range of studies on critical industry topics in 2021, generating several white papers, articles, and presentations. ACORD highlighted the findings of its flagship study, *Global Insurance Growth & Value Pools: Implications & Imperatives*, at the virtual ACORD Industry First event. The study provided valuable insights into the increasing globalization and interdependence of insurance markets, as carriers look to international expansion to pursue growth and profit.

ACORD's first-of-a-kind white paper releases in 2021 included *Distribution & Digitization: The Broker & Agent Imperative*; *European Insurer Value Analysis*; and *Health Benefit Platforms: Where Efficiency Meets Engagement*. We also published updated versions of several studies, including *ACORD Digital Customer Experience Studies* for both U.S. and U.K. personal lines, and the *ACORD U.S. Property & Casualty Value Creation Study*.

ACORD's Research & Development resources are offered as a free asset to our members. To access ACORD research or learn more, visit www.acord.org/research.

Industry Publications

It was another record-breaking year for media coverage at ACORD, with more than 433 million media impressions globally. ACORD was featured in dozens of industry publications throughout 2021, including *Business Insurance*, *Insurance Insider*, *Insurance Journal*, *Insurance Times*, *PropertyCasualty360*, and more.

In addition to authoring several articles in industry publications such as *Best's Review* and *Carrier Management*, ACORD CEO Bill Pieroni spoke about ACORD research on AM Best TV, as well as podcasts hosted by Vertafore, *Insurance AUM Journal*, *Enlightened Agent*, *Insurance Day*, and others.

Insurance industry publications, as well as the wider media, recognized ACORD in 2021 for topics including the new ePlacing GRLC Standard, support of the InsurTech community, various ACORD research releases, and multiple asset donations from leading industry organizations.

Global Growth & Value Pools

ACORD CEO Bill Pieroni was joined by an exclusive audience of industry leaders, educators, and professionals as he presented the results of ACORD's 2021 flagship study, *Global Insurance Growth & Value Pools: Implications & Imperatives* at St. John's University.

The study analyzed 10 years of market- and company-level data across more than 11,000 carriers in 100 countries to determine how premium growth and value are distributed globally, and how country-specific factors influence expansion strategies, tactics, and outcomes.

ACORD R&D compiled a staggering amount of data, including information on demographics, economics, asset ownership, market penetration, and insurer outcomes for each country. ACORD then classified markets on a spectrum from Developing to Hypermature, and identified the key strategic and capability imperatives for sustainable, profitable growth across market types.

ACORD Webinars

ACORD hosted more than two dozen webinars this year, covering a range of timely industry topics as well as regular updates on ACORD Standards & Architecture. The webinars offered deep dives into ACORD Standards and their usage across all lines of business, business insights resulting from ACORD's latest industry research, and explorations of emerging technologies such as the "Internet of Things" and next-generation data exchange.

ACORD's industry experts were joined on our webinars by thought leaders from our members and other industry organizations, including *Insurance Times*, CGI, M Financial Group, *InsurTech Express*, and the Interstate Insurance Product Regulation Commission.

ACORD members can view recorded webinars, and register for upcoming ones, at www.acord.org/webinars.

ACORD Industry First

The ACORD Industry First virtual thought leadership event series continued in 2021 with an exclusive presentation of this year's keynote study, *Global Insurance Growth & Value Pools*, recorded live at St. John's University.

The presentation was followed by a thoughtful conversation with a panel of insurance leaders and educators about the intersection of business and education, and how best to train the next generation of industry professionals for the evolving insurance landscape.

For more information, see www.acord.org/industryfirst.

ACORD InsurTech Innovation Challenge

This year marked ACORD's seventh annual ACORD InsurTech Innovation Challenge, a competition that seeks to identify, promote, and nurture sustainable insurance technology start-ups whose innovations have the potential to drive positive change across the industry.

Once again, the AIIC brought together stakeholders throughout the insurance space to join a collaborative effort to transform the way the industry does business, interacts with new policyholders and partners, crafts the next-gen customer experience, and ensures a prosperous future.

Intelligent AI and handdii claimed the titles of ACORD InsurTech Innovation Challenge winners in London and New York, respectively, with SOSO Care and Previsco as the London runners-up and OTONOMI and Claimflo by SafeKeep Inc. as the New York runners-up. In an unprecedented gesture, CEO Anthony Peake of Intelligent AI offered to split his cash prize with SOSO Care, which seeks to leverage recyclables to support the health insurance infrastructure in Nigeria.

ACORD GLOBAL INSURANCE STOCK INDEX Q4 2021 UPDATE

TRADITION. EFFICIENCY. GROWTH.

The ACORD Global Insurance Stock Index delivered above-average returns in each of the last three quarters, finishing 2021 with a total return of 23.2%. Global equities returned 16.7% on the year despite rising inflation, supply chain disruptions, and rapid spread of Omicron. While these headwinds are likely to continue, the industry is poised to benefit from improving economic conditions and post-pandemic market expansion.

Total Return by Sector: Q4 2021
 (PTIF (Pretax) (L17))

Property & Casualty	27.8
Life/Health	18.5
Multi-Line	22.8
Corporate	21.9

Total Return by Region: Q4 2021
 (PTIF (Pretax) (L17))

North America	21.1
Asia-Pacific	21.9
Latin & Caribbean	18.3
Corporate	21.9

Total Return by Market Capitalization: Q4 2021
 (PTIF (Pretax) (L17))

Large	21.7
Mid-Cap	20.8
Small	21.4
Corporate	21.9

Total Return by Value Cap: Q4 2021
 (PTIF (Pretax) (L17))

Value Cap	21.7
Mid-Cap	20.8
Small	21.4
Corporate	21.9

**Value Categories derived from the ACORD cash flow model and categorized as follows: Large (Market Cap > \$10B), Mid-Cap (Market Cap \$2B-\$10B), Small (Market Cap < \$2B).*

- P&C Insurers benefited from economic recovery and global GDP expansion combined with rate increases across most LOBs.
- Multi-Line: Challenges in life insurance business offset profitability achieved in other LOBs.
- Life: Declining sales volumes in key Asia markets combined with impact of COVID resurgence.
- Reinsurance: Exposure to CAT losses and COVID-related life-health claims.
- North America: Resilient economy, profitable industry growth, and continued recovery despite ongoing pandemic challenges.
- EMEA: Varying financial performance across markets and LOBs amidst rising COVID cases and slowing economic recovery.
- Asia-Pacific: Poor performance of dominant life and multi-line carriers dampen results.
- LACM & Caribbean: Significant contraction of life insurance amid declining overall economy.
- Large-cap stocks see flight to quality amid market volatility during Q4 2021.
- Small-medium insurers negatively impacted by profitability and investors seeking to diversify.

ACORD Alchemy

EUROPEAN INSURER VALUE ANALYSIS

APRIL 2021

Carrier Management

Critical Information for P&C Carrier Executives

SEARCH | NEWS | RESEARCH | LEADERSHIP | MARKETS | REGULATIONS | TOP 50 | MEMBERS ONLY

Digital Maturity: The Path to Sustainable Value Creation

By the author of 'The Path to Sustainable Value Creation'

Executive Summary: The performance gap between leading insurers and the rest of the industry is widening. What factors have driven this? How can insurers close the gap? This report provides a framework for digital maturity and the resulting business model transformation.

ACORD

THE ACORD U.S. P&C VALUE CREATION STUDY

January 2021

insuranceday

ID Podcast: ACORD's Bill Pieroni on the future of digitisation

By Lorenzo Sperry

The Covid-19 pandemic has given new urgency to carriers' and brokers' efforts to digitize.

London Market Podcast

ACORD Top InsurTech Leaders of 2021

ACORD annually identifies the year's Top InsurTech Leaders by evaluating vision, execution, and outcomes. Even during this past year of unprecedented challenges, the insurance technology community continued to drive growth and change throughout our global industry.

Once again, ACORD is proud to present our InsurTech Leaders list in continued to drive innovation and transformation throughout 2021.

- Collaboration:** Working and growing together is at the core of business models driving change and differentiation in InsurTech. Leaders in this sphere embrace the benefits of small yet mighty startups and larger, more established players by bridging the gap and encouraging transformative collaboration. Solution providers, carriers, and brokers alike have discovered that the most effective pathways to innovation are often founded upon communicating unique industry needs and co-developing alongside trading partners throughout the process. Through this method, business informs new technology and vice versa.
- Inclusive InsurTech:** Since its establishment, the insurance industry has historically provided and preserved positive futures for both itself and the communities it serves. Today's industry aims to offer the same security for new generations. These leaders are driving much-needed change by making the insurance realm more accessible, whether by amplifying opportunities under-served or making the insurance realm more accessible, or by expanding insurance into traditionally underserved markets. They provide equal access to opportunities and resources to those who might otherwise be marginalized or excluded, meeting their own needs while ensuring a brighter future for all.
- ESG:** Building on developments of the past year, 2022 will be the year for ESG in insurance - driven on sustainability requirements, with major changes affecting most countries around the world. Insurers are looking for solutions enabling them to improve operations, design and launch new products and services, and enhance supply chains. We have seen many non-InsurTech companies making a major impact in insurance, as well as a few InsurTechs diving into sustainability and providing insurers with data and underwriting capabilities to make an impact in

DISTRIBUTION & DIGITIZATION: The Broker & Agent Imperative

ACORD studied over 12,000 insurers across 85 countries, representing 90% of global premiums, over a ten-year span. We examined the shifting landscape of distribution across the global insurance industry, and the keys to high performance.

- 12,557 Insurers
- 85 countries
- 90% of global premiums
- 10 years

We focused on insurers demonstrating "Intelligent Growth", outperforming their peers in both growth and profitability. Only 8% of carriers achieved this feat.

70% of these top-performing carriers utilize agents & brokers as their primary channel.

BEST'S REVIEW

AM BEST'S MONTHLY INSURANCE MAGAZINE

2020 Was a Time Machine That Flung Insurance into the Future

Reporters introduce truly unique disruptions to the insurance industry. 2020 forced insurers to speed up existing plans to modernize their businesses.

Bill Pieroni | APRIL 2021

Other featured articles: BEST'S STATE RATE PLINGS, BEST'S FINANCIAL SUITE, A Forward-Looking View, RESPECTED AUTHORITY.



Connections & Community

Industry Outreach

Throughout 2021, ACORD engaged in outreach activities across the insurance community. ACORD continued its work with the Women in Insurance Initiative (WII), a consortium of insurance organizations dedicated to advancing the careers of women in the industry, with a particular focus on driving participation in WII's latest data collection effort. ACORD further supported DE&I causes in the industry with the launch of AllInTent, a group that serves as a hub for the industry's diversity, equity & inclusion initiatives.

ACORD also remained active with the Insurance Industry Charitable Foundation (IICF) and once again donated the production of the video profiles of 2021 IICF Northeast grant recipients. In addition, ACORD supported education in the industry and the next generation of insurance talent through partnerships with Gamma Iota Sigma and St. John's University.

ACORD Community Engagement

ACORD accelerated its newsletter release schedule in 2021, launching our new monthly newsletter, ACORD in Touch. To subscribe to any ACORD digital distribution lists, just sign into www.acord.org and go to "Manage Profile." Remember, anyone (not just ACORD members) can register on acord.org free of charge.

In 2021, ACORD saw a 250% increase in engagement and a 250% increase in followers across LinkedIn and Twitter, with our channels garnering over 600,000 impressions from across the globe. The participation of the ACORD community has fostered a sense of togetherness in a year full of unprecedented challenges, helping us to fulfill our most important mission: serving the needs of our members.

Join the conversation:

 [@ACORD_Standards](https://twitter.com/ACORD_Standards)

 [/company/ACORD](https://www.linkedin.com/company/ACORD)

ACORD London Advisory Board

The ACORD London Advisory Board, comprised of senior representatives from the major London Market associations and the broker and carrier community, celebrated its one-year anniversary in February 2021.

ACORD established the London Advisory Board in 2020 to align London Market initiatives with the global ACORD Data Standards, to increase adoption and leverage of ACORD assets, and to strengthen the impact and relevance of ACORD to its members' interests. It continues to support the digitization of the London Market and the broader industry during a time of accelerated transformation.

Talent & Careers

The ACORD Insurance Technology Career Center continued to reach job seekers and employers alike in 2021. With hundreds of resumes and job listings from leading industry organizations, the Career Center offers a central place for candidates and employers to access new opportunities and talent that will support the future of insurance technology. Employers can post jobs, and candidates can search postings and upload resumes, at careercenter.acord.org.

Additionally, the ACORD Certified Experts (ACE) program once again offered continuing education credits for our ACEs through ACORD's quarterly webinars for each line of business. For more information, see www.acord.org/ACE.

ACORD Connect

The ACORD community once again gathered virtually for ACORD Connect 2021 in October, hosted this year with Travelers. The annual member appreciation and training event welcomed insurance stakeholders from across the globe and all lines of business to gain actionable insights about the intersection of business and technology.

Experts from across the industry joined with ACORD to present professional development and training sessions on ACORD Standards & Architecture, next-generation solutions and technology, and industry transformation. The winners of the ACORD InsurTech Innovation Challenge 2021 also presented their innovations in a special showcase.

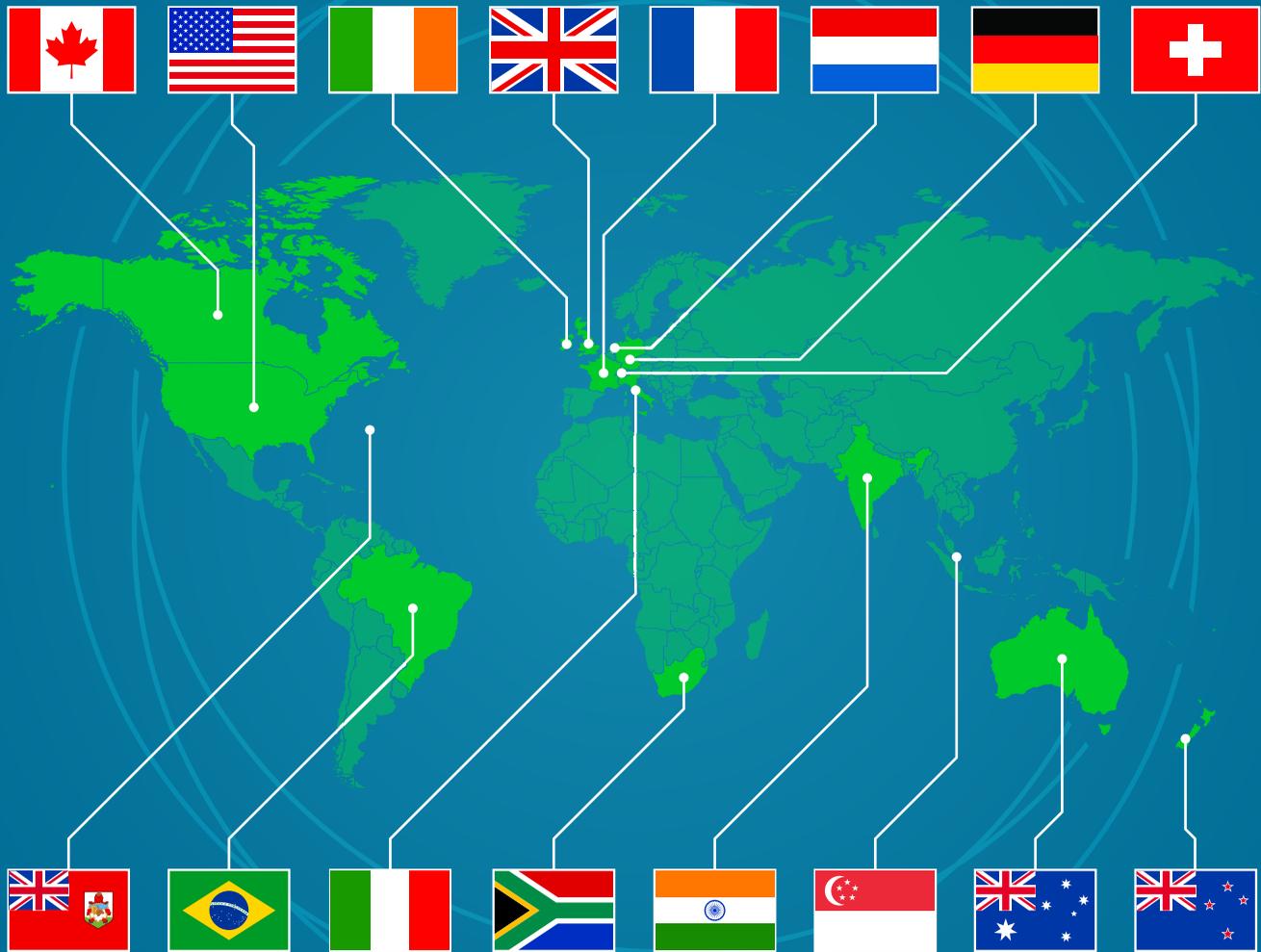
The 2021 ACORD Awards were also presented at ACORD Connect, with more than 40 insurance professionals and organizations recognized for their contributions to ACORD and the industry.

Giving Back

ACORD supported a variety of charitable efforts in the industry throughout 2021. As the COVID pandemic and other challenges continued to impact communities and natural disasters devastated areas around the country, ACORD made donations on behalf of our members to organizations including Americares in India, and the UK's National Health Service.

ACORD also supported Insurance Industry Charitable Foundation initiatives such as the IICF Children's Relief Fund, its Hurricane Ida response effort, and the IICF Northeast Division annual benefit event. To donate or learn more about the IICF, please visit www.iicf.org.

Thank You to Our Volunteers from Around the Globe



The ACORD community contributes to standards development, event and webinar sessions, industry research, and much more. For more information on ways you can get involved, see www.acord.org/volunteer.



**Inside
ACORD**

Board of Directors



Robert Kelly
Managing Director & CEO,
Steadfast Group Limited
ACORD Board Chair



Kevin Tobin
President & CEO,
Marsh Insurance Services Group
ACORD Board Vice-Chair



Colleen Batman
SVP, SC & PL Operations,
The Hartford Financial Services Group



Richard Brame
Senior Director,
WTW (Willis Towers Watson)



Rebecca Bunyan
Chief Information & Change Officer,
Lloyd's of London



Bill Devine
SVP, Business Capabilities Office,
Travelers



Julie Dillman
Executive Vice President
& Digital Transformation Officer,
Chubb Group



Ian Haycock
Chief Data Officer, Managing
Director, Group Operations,
Swiss Re



John Kellington
SVP, Chief Information Officer,
The Cincinnati Insurance Companies



Mark Knipfer
Chief Operations & Technology Officer,
Zurich North America



Venkat Krishnamoorthy
Chief Technology Officer,
Hamilton Insurance Group



Steve Lundin
Chief Operating Officer,
Sales Operations,
M Financial Group



Ian Macartney
SVP, Head of Innovation & Digital,
Argo Group US



Dave Matcham, FCII
Chief Executive,
International Underwriting
Association of London



Patrick Molineux
Managing Director,
LIMOSS



Bill Pieroni
President & CEO,
ACORD



Robert Rusbult
President & CEO,
IIABA



Dr. Christian Schaffer
Head of Central Division,
Munich Re



Dr. Ralf Schneider
Group Chief Information Officer,
Allianz SE



Vlad Yekelchik
Chief Information Officer,
EPIC Insurance Brokers & Consultants

Members

A special welcome to our **New Members** for 2021

Accident Fund Group

Accordia Life and Annuity Company

Acuity Insurance

AEGON USA Group

AIG

AIG Life & Retirement Group

AIPSO (Automobile Insurance Plans Service Office)

Alamance Services, Inc.

Alfa Insurance Group

Alliance United Insurance Company

Allianz Global Risk US Insurance Company

Allianz Life Insurance Company of North America

American Equity Investment Life Insurance Company

American Family Mutual Insurance Company, S.I.

American Fidelity Assurance Company

American Insurance Acquisition, Inc.

American Risk Insurance

Americo Life Group

Amerisafe Insurance Group

Amerisure Mutual Holdings, Inc.

Ameritas Life Insurance Corporation

Andover Companies

Aon Service Corporation

Arbella Insurance Group

Argo Group US, Inc.

Arthur J. Gallagher & Co

Auto-Owners Insurance

AXIS Specialty Limited

Bamboo Ide8 Insurance Services, LLC

BB&T Insurance Holdings, Inc.

The Brethren Mutual Insurance Company

Brotherhood Mutual Insurance Company

Buckeye Insurance Group

California Mutual Insurance Company

Cameron Mutual Insurance Company

Capital Insurance Group

Celina Insurance Group

Central Insurance Companies

Century Insurance Group

Chesapeake Employers' Insurance Company

The Cincinnati Insurance Company

Chubb

Church Mutual Insurance Company, S.I.

CIAB (Council of Insurance Agents & Brokers)

CIECA (Collision Industry Electronic Commerce Association)

Cincinnati Life Insurance

Civil Service Employees Group

CLIEDIS (The Canadian Life Insurance Standards Association)

CNA Insurance Companies

COGITANDA Dataprotect AG

Columbia Insurance Group

Commonwealth Automobile Reinsurers

CompSource Mutual

Concorde General Agency, Inc.

Cornerstone National Insurance Group

CSIO (Centre for Study of Insurance Operations)

Cumberland Insurance Group

Cypress Property & Casualty Insurance Company

DB Insurance Co., Ltd.

Donegal Group

Dryden Mutual Insurance Company

Echo Reinsurance

Elephant Insurance Company

EMC Insurance Companies

Employers Holdings, Inc. and its subsidiaries

Members

A special welcome to our **New Members** for 2021

Encompass Group	Hallmark Insurance Group
Enumclaw Insurance Group	Hannover Rück SE
EPIC Brokers (Edgewood Partners Insurance Center)	The Hanover Insurance Group
Equitable	Hantz Agency, LLC
Erie Insurance Group	The Hartford Insurance Group
Everest Global Services	Hastings Mutual Insurance
Farm Bureau P&C Group	Hawaii Employers Mutual
Farmers Mutual Insurance Company of Nebraska	Hingham Mutual Fire Insurance
FBL Financial Group, Inc.	Hochheim Prairie Group
FCCI Insurance Group	The Hollard Insurance Company, Ltd.
Fidelity & Guaranty Life Group	Housing Authority Insurance Group
Fidelity Investments Life Insurance Company	HR Open Standards Consortium
First Acceptance Insurance Group	IA&B (Insurance Agents & Brokers)
First American Corporation Property & Casualty Companies	ICW Group Holdings
Florida Family Insurance Company	Idaho Surveying & Rating Bureau
Frankenmuth Insurance	IDMA, Inc. (Insurance Data Management Association)
Franklin Mutual Group	IIABA (Independent Insurance Agents & Brokers of America)
Frederick Mutual Insurance Group	Illinois Casualty Company
Fremont Insurance Company	Illinois Mutual Life Insurance Company
Gard Marine & Energy, Ltd.	IMT Insurance Company
GBU Financial Life	IRI (Insured Retirement Institute)
Germania Mutual Group	iSurity
Global Aerospace Underwriting Managers	IUA (International Underwriting Association of London)
Global Indemnity Group	Jackson National Life Insurance Company
Goodville Mutual Insurance Group	John Hancock Life & Health Insurance
Grange Mutual Casualty Group	Kemper Property and Casualty Group
Great American Group	Liberty Mutual Insurance Company
Great Northwest Insurance Company	Lincoln Financial Group
Great West Casualty Company	Link Group Technology Pty, Ltd.
Grinnell Mutual Reinsurance Company	Lio Insurance Company
GuideOne Insurance Group	Lloyd's
Guy Carpenter & Company	

Members

A special welcome to our **New Members** for 2021

Lloyd's Market Association	NIAC (Nonprofits' Insurance Alliance of California)
Lockton Re, LLC	NIW Companies, Inc.
Loudoun Mutual Insurance Company	The Norfolk & Dedham Group
M Financial Group	North Star Companies Group
Main Street America Group	Northwest G F Mutual
MAPFRE North America Group	Norwegian Hull Club
Marsh, Inc.	Nsure Insurance Agency, Inc.
Marysville Mutual	NYCM Insurance Group
MassMutual Financial Group	NYSIF
MEMIC Group	Ohio Mutual Insurance Group
Merchants Insurance Group	Oklahoma Farm Bureau Group
Merrill Lynch Insurance Group	Old Mutual Insure, Ltd.
MetLife, Inc.	One80 Intermediaries
MGAA (Managing General Agents' Association)	OneAmerica Group
Middlesex Mutual and Holyoke Mutual	Oregon Mutual Insurance Company
Midland National Life Insurance Company	Pacific Life Group
Military United Insurance	Pacific Specialty Insurance Group
Millville Mutual Insurance Companies	Palisades Group
MLC Life Insurance	PartnerRe, Ltd.
MMG Insurance Company	Pekin Insurance Group
Motorists Insurance Group	Penn National Insurance
Munchener Ruckversicherungs-Gesellschaft AG	Pennsylvania Lumbermens Mutual Insurance Company
Mutual Benefit Group	Permanent General Insurance Corporation
Mutual of Omaha	PIA (National Association of Professional Insurance Agents)
National General Companies	Pie Insurance
National Western Life Insurance	Pioneer State Mutual Insurance Company
Nationwide Insurance	Plymouth Rock Companies
NCCI (National Council of Compensation Insurance)	PMA Companies, Inc.
Nedgroup Insurance Company, Ltd. (NEDIC)	PolicyGenius
Nedgroup Life Assurance Company Limited	PPL (Placing Platform Limited)
New Mexico Mutual Group	Preferred Mutual Insurance Company
New York Life Group	
Newfront Insurance	

Members

A special welcome to our **New Members** for 2021

Principal Life Group
Progressive Group
Prudential Financial
QBE Group Services Pty, Ltd.
Quility Holdings
Quincy Mutual Group
RenaissanceRe Service, Ltd.
Rivian Insurance Services
Root Insurance Group
RVOS Farmers Mutual Group
Safety Group
St. John's University
Santam, Ltd.
SCOR Group
SECURA Insurance Companies
Selective Insurance Company of America
Service Lloyds Insurance Company
SFM Mutual Insurance Companies
Shelters Insurance Companies
The South African Insurance Association
Spinnaker Insurance Company
Star Casualty Insurance
State Auto Insurance Companies
State Farm Group
Steadfast Group, Ltd.
Steadily Insurance Agency, Inc.
Sterling Bridge Insurance Agency, Inc.
Sterling Insurance Company
Stillwater Insurance Group
Stonetrust Commercial Insurance Company
Swiss Re Management (US) Corporation
Swiss Re Management, Ltd.
Tawuniya
Texas Mutual Insurance Company
Thrivent Financial for Lutherans
TMSNnet, Inc.
Tokio Marine Group
Torchmark Corporation
Tower Hill Insurance Group, LLC
The Travelers Companies, Inc.
Tuscarora-Wayne Group
Union Mutual of Vermont Companies
United Fire & Casualty Group
United Heritage Property & Casualty Group
Universal Insurance Company of Puerto Rico
Universal Life Insurance Company
USAA Life Insurance Company
Utica First Insurance Company
Utica National Insurance Group
Vantage Services, LLC
Vermont Mutual Group
Viking Insurance Company of Wisconsin
VistaNational Insurance Group
W.R. Berkley Corporation
West Bend Mutual Group
Western & Southern Financial Group
Western National Insurance Group
Western Reserve Pool
Westfield Group
WestGUARD Insurance Company
Willis Towers Watson
Willis Towers Watson US, LLC
Wisconsin Mutual Insurance Company
Wolverine Mutual Insurance Company
XL Capital, Ltd.
Zurich Insurance Group - NA

Associate Members

A special welcome to our **New Members** for 2021

Accenture
ACORD Solutions Group
Adapt Insurance
Adlib Software
Advantage Information Systems, Inc.
AdvantageGo
Aerie EDI Group
Agency Software, Inc.
Agency Systems
AgentCubed
Alchemy Technology Services Limited
All Web Leads
American Para Professional Systems, Inc.
Anoud Technologies
Applied Systems, Inc.
Aqxus, Inc.
ASTUTE Financial Services Exchange
B3i Services AG
Benefitfocus
Better Agency
Bold Penguin, Inc.
Boston Software Corporation
Bourntec Solutions, Inc.
Breathe Life
C Consulting SPA
Capgemini
CATEX
Certificial, LLC
CGI Technologies and Solutions, Inc.
Clinical Reference Laboratory
CogniSure, Inc.
Cognizant
Combined Computer Services B.V.
Convr
Corza Technologies, Inc.
CoTe Software & Solutions
Covered by Sage
Crawford & Company
DAIS Technology
Datalot
Dataryst Limited
Decsoft, Inc.
distribind
DOCOSoft, Ltd.

DTCC
Duck Creek Technologies, LLC
DXC Technology
eBaoTech, Inc.
Ebix, Inc.
EIS Software Limited
EJC Consulting, LLC
EMMa3D
EMSI
Ennabl
ePayPolicy
EquiSoft
eReinsure.com, Inc.
Ernst & Young US, LLP
Eurobase
EXL Service Holdings, LLC
EY Global Services, Ltd.
EZLYNX by Webcetera LP
Fiduciary Exchange, LLC
FirmWorks, Inc.
Focus Technologies, LLC
Futran Solutions
Genpact UK Limited
Goldman Sachs
GPM Development Limited
Gradient AI Corp
Guidewire Software, Inc.
Handdii
HawkSoft, Inc.
Hi Marley, Inc.
Highwing
Hyperion X, Ltd.
IBISA sarl
IBM
illumifin Corporation
Imperial PFS
Indico Data Solutions, Inc.
Indio Technologies, Inc.
Infosys McCamish Systems, LLC
Innoveo AG
INSTECH
Insurance Technologies
Insurance Technologies Corporation
InsuranceCONNECT Pty, Ltd.

Associate Members

A special welcome to our **New Members** for 2021

Insured Connect, LLC
Insurercore.com, Ltd.
InsureShack
Insurity, Inc.
InsurTech Express
Insurwave
InsurX Limited
Intelligent Agents
Intellect Design Arena Limited
Intelligent AI Limited
Intuitive Web Solutions
iPipeline
L&T Infotech
LS Hub
LTCG (Long Term Care Group, Inc.)
Majesco
MakuSafe Corporation
Metswift
MIB Group Holdings, Inc.
Microsoft
Micruity, Inc.
Mphasis Corporation
MSG Systems AG
Noldor
North American Software Associates
Novidea, Inc.
OneShield, Inc.
Oracle Corporation
Pershing, LLC
PilotFish Technology
Previsico Limited
Prima Solutions Holding
Proformex
QualRisk, LLC
Quikfuzion
QuotePro
Relay
Resource Pro, LLC
Ritablock GmbH
RIX System & Solutions Private Limited
ROE Solutions, LLC
Safekeep, Inc.
Sapiens Software Solutions (IDIT), Ltd.
Se2

Sequel Business Solutions, Ltd.
ServiceNow
Sheraton Systems, Ltd.
Sidenis LTD
Silvervine
Sollers Consulting Sp. z o.o.
Solstice Innovations
SOSO CARE
Spark, IPS
Strategic Insurance Software, LLC
Supercede Technology Ltd.
Superior Access Insurance Services, Inc.
Talage, Inc.
Tata Consultancy Services
Techficient
Tianjin Ebiz-digits Technology Co., Ltd.
TIW Group, Ltd.
TMF VAT Services, Ltd.
Town and Country Computer Services
Trace Isys, Ltd.
TransUnion
Trident International, Inc.
Trinilogics, LLC
TrustLayer, Inc.
Uncharted Partners PTE, Ltd.
ValueMomentum, Inc.
Verisk Analytics
Vertafore, Inc.
Veruna, Inc.
Vianovation, LLC
VIPR, Ltd.
Virtual i Technologies, Ltd.
Vital Services, LLC
Web Connectivity, Ltd.
Wenalyze
Whitespace
WinsurTech
Wunderite, Inc.
Xanatek, Inc.
Xceedance, Inc.
Xchanging Ins-sure Services, Ltd.
XDimensional Technologies, Inc.
Zywave

Subscribers

A special welcome to our **New Subscribers** for 2021

Aaron J Farmer Insurance Agency

Abacus Insurance Brokers, Inc.

Accelerant Holdings

Accident & Health Underwriting Limited

AEGIS Limited

Affinity Mutual Insurance

Ag Risk Insurance, Inc.

Agency Business Systems, Inc.

Agency Computer Systems, Inc.

Agency Matrix, LLC

AGS Forsikring AS

Aiken & Company (Insurances) Ltd

Alabama Self Insured Worker's Compensation Fund

Alamance Farmers' Mutual Insurance Group

Alaska National Insurance Company

Alera Group

American Family Brokerage Inc.

American Family Insurance Group

American Millennium Insurance Company

American Trucking and Transportation Insurance Company, A Risk Retention Group

AmTrust Group

AmWins Brokerage of the Carolinas

Anglo Pacific Consultants (London) Ltd.

Appalachian Underwriters, Inc.

Appulate, Inc.

ARB International Limited

Arch Insurance Group

ARECA Insurance Exchange

Argenta Underwriting Asia

Ascendant Underwriters, LLC

Ascot Insurance U.S. Group

Assurant Group

Assurant, Inc.

AT&T Services, Inc.

ATA Workers' Compensation Fund

Ategrity Specialty Insurance Company

Athene USA Corporation

Atlatl

Attorneys Insurance Mutual of the South, Inc.

Automatic Data Processing Insurance Agency, Inc.

Autoteam, Inc.

AXA China Region Insurance Company Limited

AXIS Specialty U.S. Services, Inc.

Baldwin & Lyons Group

Baltic Underwriting Agency, AB

Banner Indemnity, Ltd.

Barnstable Group

Barton Mutual Insurance

Beacon Mutual Insurance Company

Berkshire Hathaway Group

Besso Group

Blenheim

Briar Creek Mutual Insurance Company

BrickStreet Mutual Insurance

Broker Buddha

Builders & Tradesmen's Insurance Services, Inc.

Builders Insurance Group

Builders Mutual Insurance Group

Bureau Europeen D'Assurance Hospitaliere SAS

Cable Holdings Inc.

Subscribers

A special welcome to our **New Subscribers** for 2021

California Casualty Group	Countryway Insurance Company
CAMICO Mutual Insurance Company	Coverlink Pty Ltd.
Canal Group	Cox Specialty Markets
Capitol Indemnity Corporation	Crispin Speers & Partners Ltd.
Casualty Underwriters Insurance Co	CSAA Insurance Services, Inc.
Caterpillar Insurance Group	De Smet Farm Mutual
Cerity Services, Inc.	Delaware Life Insurance Group
Certificate Hero, Inc.	Desjardins General Insurance Group
Charles Taylor InsureTech Limited	Eastern Alliance Insurance Group
Chinook Management Systems, LLC	Ed Broking
Choices Software, Inc.	EDI Concepts, Inc.
Cimarron Insurance Company, Inc.	Electric Insurance Group
CIS Insurance Group	Elseco Limited
Ck Specialty Insurance Associates, Inc.	eMaxx Insurance Services, LLC
Clear Spring Property & Casualty Company	Embroker
ClearPath Mutual Insurance Company	Epsilon Insurance Broking Services Pty Ltd.
Colonial Surety Company	Equity Partners Insurance Services, Inc.
Colorado Farm Bureau Mutual	Ernst & Young U.S. LLP
Commercial Insurance Group, LLC	Etiqa Insurance Company
Community Association Insurance Solutions	Evolution Agency Management, LLC
Compensation Rating and Inspection Bureau of NJ	Exxon Mobil Risk Management, Inc.
Concord Group Insurance Companies	EZY Agent
Conifer Insurance Company	Fairfax Financial Companies
ConocoPhillips Company	Farm Bureau Insurance
Constellation, Inc.	Farm Bureau Mutual of Idaho
Construction Casualty Insurance	Farm Bureau Town & Country Insurance Company of Missouri
Continental Underwriters, Inc.	Farm Family Insurance Group
Cook Children's Indemnity Company	Farmer Mutual Insurance Company of Noble County
Cooperativa de Seguros Multiples	Farmers & Mechanics Group
CopperPoint Mutual Insurance Company	
COUNTRY Mutual Insurance Company	

Subscribers

A special welcome to our **New Subscribers** for 2021

Farmers & Merch Mutual Fire	Gevorgyan Insurance Services Inc. dba: Royalty Insurance Services
Farmers Alliance Companies	Goosehead Financial, LLC
Farmers Fire Insurance Companies of Pennsylvania	Grace Indemnity Company, Ltd.
Farmers Insurance Company of Flemington	Graham Rogers, Inc.
Farmers Mutual Insurance Agency	Granada Insurance Company
Farmers Mutual Insurance of West Virginia	Grange Insurance Group
Farmers Union Mutual of Montana	The Gray Insurance Company
Farmers Union Mutual of North Dakota	Great Plains Casualty Inc.
FBAI Alliance Insurance Company	Greater New York Group
Federated Mutual Group	GrECo JLT Specialty GmbH
Federated Rural Elect Insurance Exchange	Gregory & Appel Insurance
FergTech, Inc.	Gulf States Financial Services
FFVA Mutual Insurance Company	H.W. Wood Limited
FHM Insurance Company	Harford Mutual Insurance Companies
First Benefits Insurance Mutual	Harman Kemp North America Limited
First Chicago Insurance Company	The Heffernan Group
First Insurance Company of Hawaii, Ltd.	Higginbotham
FloodFlash Limited	HIIG Group
Florida League of Cities	Hippo Analytics, Inc.
Florida United Businesses Association	Hiscox USA Group
FMH Insurance Group	Hoffman Computer Systems
Forestry Mutual Insurance Company Group	Holmes Murphy & Associates, Inc.
Fortegra P&C	Honan Insurance Group Pty Ltd.
Fortis Assurance, Inc.	Hospitals Insurance Company, Inc.
FrankCrum General Agency	Howden UK Group Ltd
FRSA Self Insurers Fund	Hub International Limited
Furness Underwriting Limited	Hudson Specialty Insurance Company
FWCJUA (Florida Workers Compensation Joint Underwriting Association)	Hyundai Marine & Fire Insurance
Generali Life (Hong Kong) Limited	IAG Limited
Germantown Mutual Insurance	IAT Insurance Group

Subscribers

A special welcome to our **New Subscribers** for 2021

Idaho State Insurance Fund	Lackawanna Insurance Group
I-Engineering.com, Inc.	Lockton Management, LLC
Illinois FAIR Plan	Louisiana Restaurant Association Self Insurer's Fund
Impressive Publishing	Louisiana Workers Compensation Corporation
Indiana Farmers Mutual	Loyalty Group Insurance Services, Inc.
Indium	LUBA Insurance Group
Infinity Casualty Insurance Company	MAPFRE PRAICO Insurance Group
InShare Services	Markel Corporation Group
INSIGHT AMS, LLC	Massachusetts Property Insurance Underwriting Association
Inspirien Insurance Company	Meadowbrook Insurance Group
Insurance Advisor, LLC	MedMal Direct Insurance Company
Insurance Services Office, Inc.	Mercury General Group
Insurance Visions, Inc.	Midwest Family Mutual
Insure That Pty Limited	Millers Mutual Group
Insureon	MiniCo Insurance Agency, LLC
Insurors Indemnity Group	Minnesota Joint Underwriting Association
Interboro Insurance Company	Missouri Employers Mutual Insurance Group
Intergroupe Assurances, Inc.	Missouri Valley Mutual
Intuit, Inc.	MLMIC Insurance Company
iprism Underwriting Agency Limited	Montana State Fund
Jenesis Software, Inc.	Narragansett Bay Insurance Company
Jewelers Mutual Insurance Company	Nassau Life and Annuity CO
JM Wilson Corporation	National American Insurance
Johnson & Johnson, Inc.	National Fire & Indemnity Exchange
Joint Insurance Association (FAIR Plan)	Nazareth Mutual Insurance
Juniata Mutual Insurance	New England Excess Exchange, Ltd.
Kentucky Farm Bureau Group	New York Marine Group
Kentucky National Insurance Group	New York Property Insurance Underwriters Association
Keystone Insurers Group	
Kingstone Insurance Company	
LA Home Builders Self Insurers	

Subscribers

A special welcome to our **New Subscribers** for 2021

Next-Insurance	RAM Mutual Insurance Group
NFP Property & Casualty Services, Inc.	Record Guardian Technologies, Inc.
NJSIG (New Jersey School Insurance Group)	Red Shield Insurance Company
NLC Insurance Companies	Reliance Standard Life Insurance
NN Group NV	Republic Western Insurance Group (REPWEST)
Nodak Insurance Group	RIC Insurance General Agency
Northern Mutual Insurance Company of Michigan	RLI Group
Northern Neck Insurance Company	Rockford Mutual
NowCerts, LLC	Rockingham Group
Ohio Bureau of Workers Compensation	Rural Mutual Insurance Company
Ohio National Financial Services	SafePoint Insurance
Old Republic General Group	Safety National Casualty Corporation
OneBeacon Insurance Group	SAIF Corporation
Oriska Insurance Company	SC Home Builders Self Insurers Fund
ORIX Life Insurance Corporation	Security Benefit Group
Outdoor Underwriters	Semsee
Palmetto Healthcare Liability Insurance Program	Sentry Group
Palmetto Hospital Trust	Sentry IMS
Parker Smith & Feek Inc.	Sentry Select Insurance Company
Paychex Insurance Agency	ServiceNow
Pharmacists Mutual Insurance	Shelter Insurance Companies
Piedmont Mutual Insurance Company	Shield Commercial Insurance Services, Inc.
Pinnacol Assurance	Siege Technology Solutions, Inc.
PMA Companies	SILAC, Inc.
Preferred Healthcare Liability Insurance Program SPC	Silverlake Software, LLC
Professional Program Insurance Brokerage	Simply Business
Providence Mutual Group	Society Group
Public Entity Partners	Soltanian & Company
Quartz Insurance Brokers Limited	Sompo Holdings US Group
Quomation Insurance Services, Inc.	South Carolina State Accident Fund
	Southern Farm Bureau Group

Subscribers

A special welcome to our **New Subscribers** for 2021

Southern Mutual Church Insurance Company

Southern Trust Insurance Company

Special Agent, Inc.

Specialty Insurance Agency

Specialty Programs & Facilities Managers, Inc.

SSQ, Life Insurance Company, Inc.

Stan Steele Agency, Inc.

Starr Insurance Holdings, Inc.

State Compensation Insurance Fund of California

Statewide Underwriters Agency, Inc

SteadPoint Insurance Group

Sutter Insurance Group

Sutton National Group

Symetra Life Group

Symmetry Technology Labs, Inc.

Synchrono Group, Inc.

T. H. E. Insurance Company

Tarmika

TASB Risk Management Fund

TDIC Insurance Solutions

Technology Insurance Associates

Tennessee Farmers Insurance Company

Texas Specialty Underwriters Inc.

TGS Insurance Agency

Thaxton & Associates

Topdanmark EDB A/S

TowerIQ

The Triangle Companies

Transatlantic Reinsurance Company

Transit General Insurance Company

Triple-S Propiedad, Inc.

Truck Insurance Solutions

Trust Risk Management Services, Inc.

Tryg Forsikring A/S

United Farm Bureau of IN Group

United Mutual Insurance

Universal Fire & Casualty Insurance

Universal Insurance Holdings Inc.

UPMC

Ushur

Utah Local Government Trust

Vaudoise Assurances Holding SA

Verifly Insurance Services, Inc.

VGM Insurance Services

Victoria Corporate, Ltd.

Victory Insurance Company, Inc.

Vouch Insurance Services, LLC

VRC Insurance Systems

W. R. Berkley Corporation Group

Wayne Mutual Insurance Company

WCF Insurance Group

Wilson Europe Limited

Winchester General Agency, Inc.

Wisconsin Municipal

Wisconsin Reinsurance Group

Woodruff-Sawyer & Company

XL Catlin America Group

XL Catlin Reinsurance

Zenith National Insurance Group

2021 ACORD Awards

The ACORD Awards are presented annually to those organizations and individuals who have demonstrated outstanding achievement in ACORD implementation and advocacy. We are proud to recognize the following recipients of ACORD Awards for 2021:

ACORD Leadership Awards (Individual)

Richard Brame, *WTW*
Bryan Holland, *Ebix*
Kyle Kellenberger, *Swiss Re*
Nicole Kellenberger, *Swiss Re*
Andrew Kramer, *M Financial Group*
Andrew McMorris, *iPipeline*
Matthew Nyerges, *Liberty Mutual*
David Peters, *Principal Life Insurance*
Karin Prejan, *Swiss Re*
Manju Rajendran, *Travelers*
Sven Scandella, *Swiss Re*
Wendell Tobiason, *SPARK, IPS*
Mohan Vijayagopal, *AIG*
Richard White, *DXC Technology*
David Williams, *Acuity Insurance*

ACORD Leadership Awards (Organization)

AIG
Aon
DTCC
InsurTech Express
Selective Insurance
SPARK, IPS
Swiss Re
WTW

ACORD Leadership Award with Special Recognition

Patrick Molineux
London Insurance Market Operations and Strategic Sourcing

2021 ACORD Awards

Case Study Awards

Acuity Insurance
Lincoln Financial Group
WTW

Global Citizen Awards

Aon
Ruschlikon
Swiss Re

Implementation Journey Awards

AIG
Capgemini
Liberty Mutual

Industry Contributor Awards

Aon
DTCC
Life Settlement Hub
Progressive
Sequel Business Solutions
Travelers

Women's Insurance Advancement Awards

Barbara Ingraham, *Verisk*
Beth Jarecki, *Luther Pendragon*
Michele C. Lamarre, *QBE*
Sheri Murphy, *Acuity Insurance*
Betsy Myatt, *Insurance Industry Charitable Foundation*
Ngozi Nnaji, *Ako Insurance Consulting*
Margaret Spence, *The Inclusion Learning Lab*

ACORD Member Report: 50th Anniversary Edition

The ACORD 2020 Member Report — a special edition looking back at the history of ACORD decade-by-decade — was honored by the Insurance Marketing & Communications Association (IMCA) with a “Best in Show” award at the IMCA 2021 Showcase Awards. If you missed it, check it out at www.acord.org/docs/2020report.



The logo for ACORD, with the letter 'O' represented by two concentric circles. The logo is centered within a large, glowing circular frame that has a green-to-blue gradient.

ACORD

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