

PartnerRe's tangible benefits with Ruschlikon messaging

Success



The adoption of Ruschlikon processes and ACORD 2016 GRLC Standards for 40% of PartnerRe's reinsurance portfolio over the last few years, resulted in a significant improvement of Turn-around-Times for claims and account handling. Currently 91% of the financial account message items are mapped automatically to the corresponding technical balance, reducing the time invested in balance reconciliation significantly.

Close collaboration with trading partners during the implementation phase and experience sharing by the Ruschlikon community and peers paid out. The enhancement of technical capabilities, the improvement of internal processes and the integration of the workflow and document management system were other pre-requisites to the successful rollouts.

The detailed case study can be found in our dedicated Ruschlikon Case Study section, accessible through this link: [case-study-partner-re_2016-10-grlc-acord-standards_july-2022.pdf](#)

“Enhanced Claims, Accounting and Settlement client service through faster processing times, less queries, standardization of data and processes, automation and a much closer collaboration with our B2B business partners and the Ruschlikon community – that's our key to success”

- Christoph Lecerf, Head of Reinsurance Accounting at PartnerRe

Eva Stockmann, Head of Payments & Collections at PartnerRe

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