

## SCOR automates broker claims invoices received from Holborn using ADEPT and SCOR Automation factory

Success

### Straight through processing completes the end-to-end automation



SCOR is automatically transforming broker claim invoices received from Holborn (non-Ruschlikon broker) to Ruschlikon eCOT messages using ASG's ADEPT. By doing this, SCOR shows its commitment to Ruschlikon standards and reiterates the benefits.

Claims invoices sent through email often involves lot of manual effort when compared to Ruschlikon eCOT messages. By combining SCOR's Automation factory with ASG's ADEPT platform, it was possible to automatically transform claim invoices in PDF format to eCOT messages which led to a 50% improved turn-around time (TAT) for claim payments.

*"Using Ruschlikon standards (data and processes) enables automation in processing of claim and accounting documents. Clients, brokers and reinsurers benefit of improved TAT that leads to better client service."*

- Özhan Türkes, SCOR and eA&C & ePlacing SteerCo member

*"Through the transformation of PDF documents to eCOT messages, we have been able to leverage our Straight Through Processing (STP) functionality for claims to further drive internal efficiencies and enhanced customer service."*

- Andrew Fisher and Tim Lovick, SCOR Global claims operations, RUKIG members

For more information, please check out the [SCOR Case Study on the Ruschlikon website](#).

*Sridhar Gande, Global e-Processing Core Team member at SCOR and A&C BIG and Ruschlikon Marketing member*

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